

TRIPURA GAZETTE



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PART-- I--Orders and Notifications by the Government of Tripura,
The High Court, Government Treasury etc.

**GOVERNMENT OF TRIPURA
URBAN DEVELOPMENT DEPARTMENT
5TH FLOOR OF U.D. BHAWAN, SAKUNTALA ROAD
AGARTALA, TRIPURA, 799001**

NO.F.1(3)-UDD/DUD/2009/(PART-I)/1730-37 Dated, Agartala, the 13th June, 2025.

NOTIFICATION

In pursuance of DO Letter No.O-17024/101/2025-HOUSING SECTION-MoHUA-EFS-9128287 dated 10.06.2025 issued by Secretary of Ministry of Housing and Urban Affairs, Government of India, following officers have been designated to establish a more responsive and structured grievance redressal mechanism at the State Level and RERA level to coordinate with CPGRAM in relation to State Real Estate Regulatory Authority.

1. Vivck H.B, IAS, The Joint Secretary & Director, UDD, State Nodal Officer,
Government of Tripura.
e-mail : directorurbantripura@gmail.com
Mobile No. 9741665469
2. Shri Priyabrata Bhattacharya, The Town & Country Planner, RERA Nodal Officer.
Town & Country Planning Organisation,
Government of Tripura.
e-mail : pbhatt-agt@yahoo.co.in
Mobile No. 8132962551

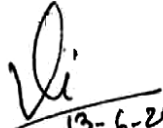
The responsibilities of the above named designated officers are as follows;

- Onboarding on CPGRAM.
- Monitoring and Review of homebuyers' grievances on CPGRAM.
- Coordination with other relevant State Departments/Authority for timely resolution.
- Sharing of latest grievance disposal status which has been forwarded to States/UTs or RERA of taking action with (MoHUA) for monitoring purposes.

This will come into effect immediately.

To:

1. The Joint Secretary & Director, Urban Development Department. for kind information & compliance.
2. The Town & Country Planning Organization, Govt. of Tripura, for kind information & compliance.



13-6-25
(Vivek H.B., IAS)

Joint Secretary to the
Government of Tripura